

AZ Plastic Surgery Center Notifies Patients of Data Security Incident

AZ Plastic Surgery Center has become aware of an incident that may have resulted in the inadvertent exposure of patients' personal and medical information.

On December 10, 2018, we became aware cyber criminals gained unauthorized access to our computer network. We immediately contacted the FBI and local law enforcement authorities and have been cooperating with their investigations. We also engaged computer experts to determine if our systems and information were at risk. The investigation determined that the criminals could have viewed or accessed documents that contained patients' personal and medical information, including names, addresses, dates of birth, procedure notes, diagnoses, medications and health insurance numbers. For a small handful of patients, the criminals could have viewed Social Security, driver's license and/or passport numbers, if provided for verification purposes, a credit card number or financial account number, or pre-op photos. At this time, there is no evidence that patient information has been misused.

Notification letters mailed on February 8, 2019 include additional information about what occurred and a toll-free number that patients can call to learn more about the incident. The call center can be reached at (877) 363-7796 and is available Monday through Friday between 7:00 AM and 7:00 PM MT.

The privacy and protection of patient information is a top priority for AZ Plastic Surgery Center and we regret any inconvenience or concern this incident may cause.